

Welcome to your New TV

KEEP CALM
STAY CONNECTED

Jamestown

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Finally, TV Made for you

You did it! You got Dakota Central Streaming TV. This field guide will show you how to get the most out of your brand new Streaming TV experience including how to get going, browse, search, record, set parental controls and much more.



Access your favorite live, recorded and on demand shows, movies and sports by downloading the "Dakota Central TV" app on iOS and Android smartphones and tablets, Amazon Fire TV, Apple TV, Android smart TVs and players (e.g., Nvidia Shield) or by visiting tv.dakotacentral.com

Quick Tips to Getting Started

01

SIGN UP

In order to become a Streaming TV customer, call us at 652.3184 or 952.1000 or visit us online at dakotacentral.com/streamingtv. Once you've signed up, your username and password will be sent to your email. If you forget your password, you can always reset it.

02

DOWNLOAD THE APP

Easily install the app from the App Store on Apple, Play Store on Android or by searching for "Dakota Central TV" on Fire TV. You can also visit tv.dakotacentral.com to watch Dakota Central TV online. Sign into the app with your username and password.

03

FIND SOMETHING TO WATCH

We think you'll like how we've organized Streaming TV across Guide, Shows, Movies, Search and Profile. We've consolidated all of the different ways that you can watch your favorite content (live, on demand or recorded) so that you don't have to go to different places for the same thing.

Extended Product Features

FINALLY, TV MADE FOR YOU



Advanced DVR

Dakota Central is here to help.
If you're ever experiencing any
difficulty with Streaming TV, don't
hesitate to contact us at 952.1000
or 652.3184 or dakotacentral.com/
streamingtv



Parental Controls

Create a PIN from inside the Dakota Central TV app to be able to enable parental controls. When on, the PIN must be entered each time mature content is played.



Personalization

Each member of the household should create a profile so that Dakota Central TV can start giving you tailored recommendations and help you resume watching your favorite shows and movies.



Video-On-Demand

Access some of your favorite shows and movies with the touch of a button. The best part is that it's included with your Dakota Central TV subscription at no extra cost!



Voice Control

For most of the ways that you can watch Dakota Central TV, you'll have voice search and navigation built right into your remote. Try it out a few times to get used to it!



Universal Search

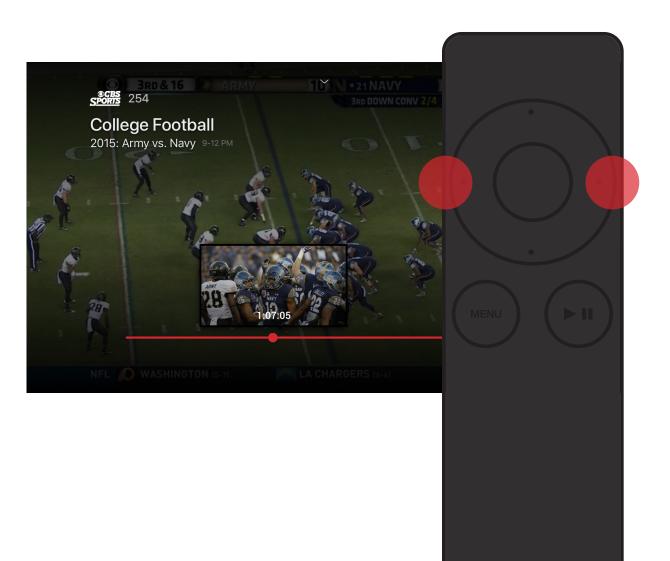
Are you already subscribed to a streaming service like Netflix or Amazon? From voice search to featured content, you'll start to see your content, regardless of what service it comes from, in one place.

Media Player & Remote

Play, pause, seek and change channels

When viewing the video player, you can open controls to play / pause, seek and more by pressing the "Select" button on your remote. This is how you will also enable closed captions and other accessibility settings.

You can **change channels** by choosing the left or right directional controls on your remote control.



How To's

USE THE GUIDE

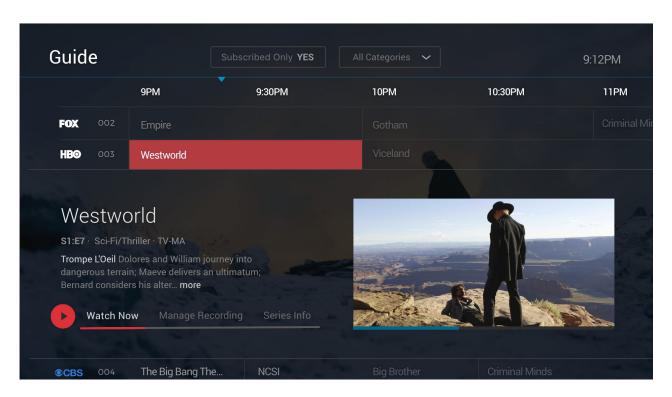


Browse the Guide

The guide is a channel based way to browse live and upcoming content. You can filter out stuff that you're not subscribed to as well as by movies, sports, news, kids and more.

When you select a program, you'll see a quick view with description and other information as well as a mini player. Inside the quick view, you can also set recordings as well as go to the full show or movie details page.

Also, many channels allow us to automatically record 3 days of programs so if you missed your favorite show and forgot to record it, you can navigate backwards in the guide to watch programs that have already aired.



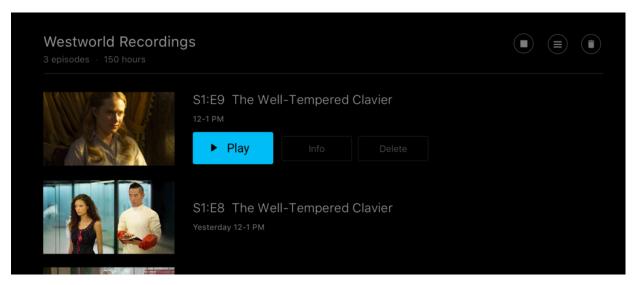
BROWSE AND SEARCH



Quickly find what you want to watch

We're always trying to help you find stuff you want to watch without having to work too hard to do it. That's why you'll see shows and movies featured across different categories when you visit these pages including the ability to pick up watching where you left off on previously watched content, personalized recommendations based off of your watch history, hand picked favorites from our staff as well as top content by genre.

You can also search for content by title to see results across live, on demand and upcoming. If you have Alexa, try using the product name> Alexa skill to search using your voice.



SET AND MANAGE RECORDINGS



Set it now, watch it later

Inside of the quick view as well as the full content details page for any content that is either live or upcoming, you'll be able to set a recording. You can also set a series recording to automatically record new episodes as they air with options to record from only specific channels, only new episodes (no re-runs) and extend the recording time.

From the Profile section, you can also access all of your recordings to either quickly watch, change recording options or delete recordings if you're running out of space. If you record a lot of content, you can buy more space!



Enjoy your new TV!



CONTACT US HERE FOR SUPPORT



If you have questions about your new Streaming TV service, don't hesitate to ask! We are here to help.

952.1000 | 652.3184 | customerservice@dakotacentral.com