

Spring 2019



THE LINK

Save the Date!

68th Annual Meeting to be held
Wednesday, June 12th.

Dakota Central's 68th Annual Meeting will be held at the Foster County Fairgrounds on Wednesday, June 12th. The business meeting will be held at 4:30 with a meal served following the meeting.

We hope to see you on June 12th!



SPOTLIGHT BUSINESS SPOTLIGHT: *Family Vision Center*

When you think of your eye care, how often do you think of cutting-edge technology? Probably not often, but at Family Vision Center the two go hand in hand. Dr. Kathy Hendrickson has created an all-encompassing digital ocular experience for her patients. From the comprehensive vision exam to picking out frames, every aspect of the visit is digital. Kathy explained that although it is very convenient, an important factor of going digital is the elimination of error in the data transfer. Prior to the digital equipment, results were recorded by hand on paper, which has a margin of error by nature. Now, there is no question in the data, and it is all uploaded to the patient's record electronically.

There are two different capacities Dr. Hendrickson sees patients for – refraction and ocular health. When doing a comprehensive vision exam, one machine reads the prescription of the patient's current glasses, and one that reads the prescription of the eyes digitally. The information obtained from these scans is automatically sent to the cloud and stored in the patient's file. Dr. Hendrickson also has equipment that she can take pictures of the eye in different ways, such as the front surface of the eye, the retina itself, as well as layers of the retina. With these images she can examine the ocular health of the patient and determine if further medical assistance is necessary.

After the patient's prescription is determined,

(continued)

SPOTLIGHT

BUSINESS SPOTLIGHT, CONT.

Family Vision Center is able to measure for frame fit digitally, providing ten different measurements, which is far more accurate than the previous pupilometer and Sharpie method. The measurements are immediately uploaded to the computer, where they can give the patient a visual of what it would look like when looking through a lens. "These measurements, when accounted for in the fabrication of the patient's lenses, offer the best visual experience," Dr. Hendrickson explains.



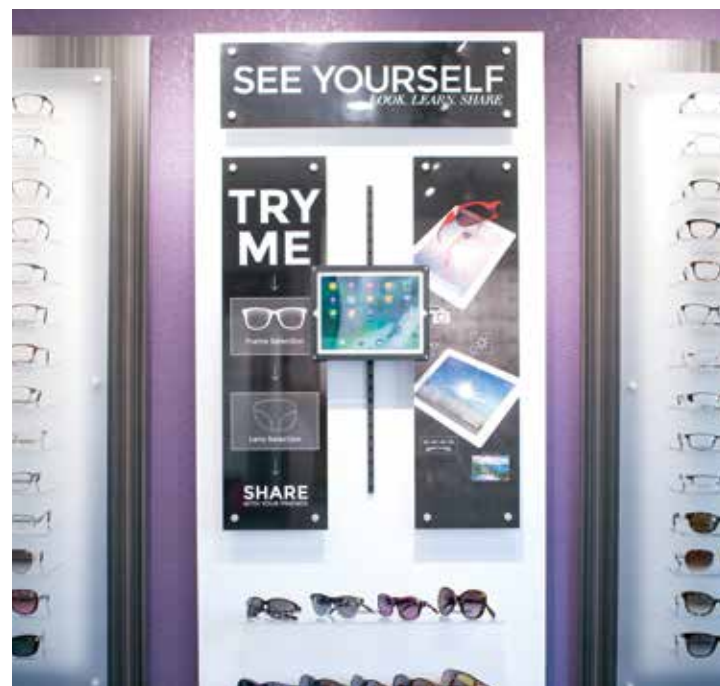
Now it's the fun part! If you have ever had to pick out glasses, it is fun, but also can be very hard to choose the right pair. Family Vision Center has three different interactive kiosks available to assist each patient to find the perfect pair of frames. One kiosk shows the most popular brands and frames available, including the brand story and background of each company. The most popular kiosk lets the patient try on different frames, take a "selfie" with each pair on, and compare them all side-by-side. They can then email those photos to themselves or anyone else. They also have a fun little kiosk where you can snap a photo with your new frames, post on social media, and you will get a printed photo to take home with you. Who doesn't love a fresh, new pair of glasses?

Kathy clearly gets excited about anything related to the eyes, but will admit that she leaves the technical aspects to her husband and business partner, Paul. Paul explained how the trend in the eye care industry is definitely moving toward digital, but for a rural vision center, they may be one of the few to have all the components of the digital ocular experience, from retina exams, ocular health scans, frame measurements, to Internet-connected interactive kiosks. Due to the large amount of information that is being uploaded and downloaded into the cloud and their server, Family Vision Center needed an Internet speed that would allow for a fast and continuous transfer of data. They previously subscribed to Business Premium Internet, at 100x10 Mbps. After adding and updating their equipment, Paul worked with Dakota Central technicians to test speeds for about a week, until they landed at Symmetrical Premium Internet (100x100 Mbps), where they were able to upload and transfer data without any glitches. In this case, the upload speed is just as important as download speed!

When speaking of Dakota Central technicians, Paul and Kathy both agreed that they appreciate and value the fact that the technicians are willing to communicate with the other companies involved, as it provides a seamless experience for them. "It's good to know we can call your technicians and the issue will be taken care of," Paul said.

Dakota Central is pleased to provide the service Family Vision Center needs to deliver a cutting-edge, digital ocular experience for their patients!

Family Vision Ceter needed an Internet speed that would allow for a fast and continuous transfer of data.



A LETTER FROM OUR GENERAL MANAGER

I am pretty sure that we are all looking forward to spring and warmer temperatures. An actual temperature of minus 36 degrees here during February is just a bit too much!

Recently the Federal Communications Commission (FCC) voted to increase the high-cost USF budget for rural broadband providers. The USF budget had been capped and resulted in carriers receiving less USF support than they should because of the budget shortfall. Providers will receive retroactive amounts that they have been shorted as a result of the capped budget.

In addition, the commission will make a new offer of the Alternate Connect America Cost Model (A-CAM) support to rural broadband providers that are currently provided support under Rate-of-Return support mechanisms. The offer includes ten years of predictable funding to upgrade and maintain broadband service in rural areas. We will be evaluating closely whether to accept the new offer or remain on Rate-of-Return support.

Our national association, NTCA – The Rural Broadband Association – has been working diligently through lobbying efforts persuading the FCC to provide sufficient and predictable support for rural broadband providers. Shirley Bloomfield, CEO of NTCA, applauded the action and expressed hope that "the landmark order delivers on much of the promise of these prior reform efforts and will hopefully put the high-cost USF program on a path for greater success and stability for years to come."



Keith Larson, CEO/GM

At the December annual meeting of our state association, the name was officially changed from the North Dakota Association of Telecommunications Cooperatives to the Broadband Association of North Dakota. The new name better reflects the direction of its members in delivering high-speed broadband services to all of North Dakota. Please check out the association's website at www.broadbandnd.com.

The association dates back to 1953 when it was first formed to monitor legislation that could impact the association members. With the ND Legislature in session, it is a very busy time for our state broadband association's Executive Director, David Crothers. He has been providing testimony and keeping us informed on the many bills that have been introduced that potentially impact our industry.

Keep your spirits up. Spring should be on its way soon!!!

BOARD NOMINATION

BOARD NOMINATION PROCESS

Are you interested in being a candidate for Director on the Dakota Central Telecommunications Cooperative board? Following is the nomination process:

A candidate must request an application and petition from the Cooperative by simply contacting one of our offices, then obtain the fifteen signatures of Cooperative members from the same district he or she lives in – or fifteen signatures at-large for an at-large position. The completed petition must be submitted to the Cooperative no later than April 1. Cooperative members will be informed of the candidates on their May bill. Director elections will be held at the Annual Meeting of Dakota Central Telecommunications Cooperative on Wednesday, June 12, 2019.

Cooperative Districts that are up for election are:

Edmunds Exchange, currently served by Doug Wede. *Those with a 285 prefix are eligible to run for this exchange.*

Ypsilanti Exchange, currently served by Craig Headland. *Those with a 489 prefix are eligible to run for this exchange.*

No nominations from the floor of the annual meeting will be permitted, except in the event that no candidate has been nominated through the petition process.

To request an application and petition, please call Dakota Central at 701.652.3184.



JAMESTOWN JAMESTOWN OFFICE UPDATE

We are happy to say that the Jamestown office addition is complete and we are settled! Customer service is now located in the new addition, which can be accessed through the new entrance (facing south). The Plant department is in the old or existing part of the building, where we now have Tech stations that allow them to work on paperwork, equipment and gives them an area to collaborate as a team if necessary. This is an upgrade from having to work out of their trucks! Dispatch and the Sales and Service department are also in this portion of the building.

We are excited about the space we have to hold trainings and events, and we hope you stop in to say hi!



SMARTHUB EASY PAYMENT OPTIONS

We know you're busy, which is why we want you to have options for paying your bill.

With SmartHub you have account access at your fingertips and two-way communication with Dakota Central online or via your mobile device. How convenient! You can manage payments, notify our Support Team of service issues, and receive important notifications and messages all with one easy app. SmartHub is available on Android and iOS devices as well as on the Web. To register go to www.daktel.smarthub.coop, then click on "New user" on the SmartHub log-in page.

Some key features of SmartHub:

- Bill reminders
- Fast and easy bill payment
- Customer service contact
- Safe and Secure Access
- Free to use



You can also pay your bill by calling the 24/7 payment line: 1-844-262-2425.

Sign up for Auto Pay by bank or credit card, and your Dakota Central bill will be paid automatically each month. No more wondering whether you paid your bill or not! You will then automatically receive an e-bill, unless you choose to continue to receive a paper bill statement. It's a no-brainer! Call us today to sign up!

BONUS! Sign up for auto-pay and receive a \$10 bill credit!

NEWS DAKOTA CENTRAL NEWS

HEADS UP!

Due to a recent change in FCC regulations, we will be geocoding our service locations (excluding Jamestown) in the month of March, with the help of Vantage Point Solutions. Their vehicles will be marked with the Dakota Central logo as well. Now you'll know the scoop if you see one of these vehicles driving around!



TECH TIP THURSDAY

This year we launched a brand new social media series where we share answers to the most frequently asked questions about technology, tips and tricks, and most importantly, questions you have for us! We also share information about helpful apps, scam alerts, product reviews and so much more!

Catch a new episode every Thursday evening at 7 PM on Facebook, YouTube or IGTV (Instagram TV), or visit dakotacentral.com to view the Tech Tip video archive.



LEAVE US A REVIEW!

Customer service and satisfaction is very important to us at Dakota Central, so that means your feedback is also important to us! We want to make sure we are serving you, our customer, to the very best of our ability and beyond your expectations.

WHY REVIEWS ARE IMPORTANT

Online reviews help us better understand what we are doing right as a team, or where things could be improved. Also, with the way technology is always at our fingertips, many people look to search engines to find a provider, where you also can see reviews left by other customers. These reviews often help customers ultimately make their buying decisions.

Please take a minute and leave us a review on Google or Facebook, or visit dakotacentral.com/reviews! Because virtual high-fives are always welcome here!

BAND

NDATC ANNOUNCES LAUNCH OF NEW BRAND: BROADBAND ASSOCIATION OF NORTH DAKOTA (BAND)

The North Dakota Association of Telecommunication Cooperatives (NDATC), an organization representing members of North Dakota's independent telecommunication industry including Carrington and Jamestown - based Dakota Central, announced today the launch of a new brand and identity. The organization will now be known as BAND: Broadband Association of North Dakota.



Dakota Central is one of 18 member organizations that are part of BAND. The change in name reflects the commitment of the member organizations to evolve with the communication needs of North Dakotans, with an important shift from telephone to broadband.

Why BAND? "As communication has shifted globally, our services have, too," said GM/CEO Keith Larson, "We wanted our name to reflect that. It's no longer about telephone — it's about broadband."

BAND was formed sixty-five years ago when a group of North Dakota telephone cooperatives met at the Patterson Hotel in Bismarck. Their mission: to guard against unfavorable legislation, and to ensure the highest quality communication systems were available across North Dakota.

This mission has carried the organization through a revolutionary era of communication. At the time of the association's creation, a majority of rural North Dakota residents had party-line service, wires were strung

from pole to pole, and "long distance" calls were prohibitively expensive. Today, rural areas of the State have access to some of the fastest and most affordable broadband technology found anywhere in the United States.

As communication methods evolved around the world, BAND and its member organizations have evolved with them. In the past decade, Dakota Central has laid 3,800 miles of fiber optic across the Jamestown, Carrington and surrounding area, and has continued to expand further into rural areas that were previously underserved. With a 100% Fiber-connected service area, Dakota Central is a Certified Gig-Capable Provider, named by NTCA – The Rural Broadband Association.

BAND Commitment "BAND and our member organizations have changed a lot in the past 65 years," said Larson. "But what hasn't changed is our commitment to working together, staying innovative, and providing unparalleled service."

Today, BAND and its member organizations continue to build off of their 65-year-old promise: to evolve with the needs of its subscribers "at the end of the line." Together, they are ensuring North Dakota is the most connected state in the U.S.

"We don't know what services and technologies customers will use in the future," said BAND executive Vice President David Crothers, "but we do know that it will be broadband and Internet-based and it will require more capacity and more speed in more places. Dakota Central and the other independent broadband providers in North Dakota are committed to meeting that challenge just as we have done for the last 65 years."

DO-NOT-CALL

SAY "DO-NOT-CALL" TO UNWANTED TELEMARKETERS



The National Do Not Call Registry has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. You can register your telephone numbers (both landline and cell phones) online at WWW.DONOTCALL.GOV or call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. Registration is free.

MYTVS

MYTVS APP



For those of you that use the ManageMyTVs app to manage your TV recordings, we have news for you. We recently updated our IPTV software, which is no longer supported by the ManageMyTVs app. You will now need to download the new app – MyTVs.

The app will walk you through getting set up, and you will be able to schedule, edit and view recordings on the go again in no time!

For more information and step-by-step instructions, visit www.dakotacentral.com/tools/managerecordings/

LIFELINE

LIFELINE PROGRAM

What is Lifeline?

Lifeline is a government supported benefit for qualifying low-income consumers. The Lifeline Assistance Program provides discounts on basic monthly service for qualified telephone and broadband internet customers. Lifeline assistance lowers the cost of basic monthly local telephone service or eligible broadband internet service. Eligible consumers will receive a \$9.25 per month credit.

The Federal Communications Commission (FCC) is now using a National Lifeline Eligibility Verifier to review an applicant's Lifeline eligibility. You can apply for Lifeline by visiting www.CheckLifeline.org by selecting your state in the drop down menu on that site. Once the National Verifier approves your application, contact Dakota Central to activate your Lifeline benefits.

Who is eligible for Lifeline?

You or someone in your household participates in one of the following federal assistance programs:

- Medicaid;
- Supplemental Nutrition Assistance Program (SNAP);
- Supplemental Security Income (SSI);
- Federal Public Housing Assistance (FPHA) or Section 8;
- Veterans Pension and Survivors Benefit Program;
- Your household income is at or below 135 percent of the federal poverty guidelines

Broadband provided as part of Lifeline program:

Dakota Central's Broadband Lifeline Program includes at least 150GB per month at a minimum of 10/1 download/upload speeds.

Lifeline Program Certification:

Eligible customers must apply for Lifeline with the National Verifier by visiting www.CheckLifeline.org and selecting your state in the drop down menu on that site. You may apply to the National Verifier via mail by printing and completing the Lifeline Program Application Form and returning it to USAC, Lifeline Support Center, PO Box 7081, London, KY 40742. Once the National Verifier approves your application, contact Dakota Central to activate your Lifeline benefits.

Lifeline Program Recertification:

Dakota Central's Lifeline Program recertification will be done on a rolling recertification basis by the USAC and the National Verifier. Subscribers will recertify yearly.

De-enrolling Lifeline Program Customers:

Dakota Central Lifeline Program customers have an obligation to inform Dakota Central if they no longer qualify for Lifeline Program benefits. Customers who become ineligible must de-enroll by contacting Dakota Central directly.

For more information on Lifeline, please call our office at 701.652.3184 or 701.952.1000.

For questions on eligibility, call your county social services office.

GRANTS

RURAL DEVELOPMENT FINANCE CORPORATION AWARDS GRANTS IN DAKOTA CENTRAL'S SERVICE AREA

Dakota Central Telecommunications is a member of the Rural Development Finance Corporation (RDFC). As a result, communities in our service area are eligible to apply for a grant of up to \$2,000 for community-based projects. RDFC is making these funds available in order that more people become aware of their larger loan program that funds community-based projects and non-profit entities with low interest loans.

RDFC has recently awarded a \$2,000 grant to the Carrington Park District. The grant will be used to assist the Carrington Park District with the funding of painting the community pool. The Carrington Park District features various playground equipment, as well as volleyball, tennis, basketball, horseshoes, swimming, picnic facilities, softball diamonds and disc golf. Carrington Park District also offers camping on a first come, first serve basis.



2019 RDFC Grant Program Information

The Rural Development Finance Corporation (RDFC) is pleased to announce it has approved a 2019 grant allotment of \$2,000 per member-cooperative to be used to support community-owned entities, non-profits and community-based projects.

Eligible projects include community-owned businesses (café, grocery store, motel, other); community facilities (such as ambulance services, fire districts, recreation, hospital/clinic, community center, etc.); or community-based projects (such as school/youth projects, other) that benefit rural areas.

The grant application deadline is December 31, 2019. For grant guidelines and the application form, contact Brianne at 701-652-3184.

2019 CHANNEL LINE-UP

LIMITED BROADCAST CHANNELS

SD	HD	CHANNEL
1		DCT Informational Channel
2		Jamestown Community Channel
3	803	Local Weather Channel
4	804	CBS - KXJB
5	805	NBC - KFJR
6	806	ABC - WDAY
7	807	FOX - KJRR
8	808	ABC - WDAZ
9		DCTV Tutorial Channel
11	811	NBC - KVLY
12	722	Heroes & Icons/BEK Prime West
13	813	PBS - KFME
14		Carrington Community Channel
19	723	CoziTV/BEK Prime East
20	720	BEK Sports East
21	721	BEK Sports West
22		ND Senate
23		ND House of Representatives
24		Livestock Auction Channel
26		BEK Extra
27	727	MSN
105		ME TV - KFJR
106	809	WDAY Xtra - Stormtracker
107		Antenna TV
108		ME TV - KVLY
109		Justice
110		Heroes and Icons
133	812	The CW

MAIN CHANNELS

SD	HD	CHANNEL
18		Weather Channel
27		MSN
28		MSN2
30	830	ESPN
31	831	ESPN2
32	832	ESPN News
33	829	ESPN U
34		ESPN Classic
36	836	FSN
37	833	FSN Plus
38	834	BIG 10 Network
39	701	CBS Sports Network
54	846	Olympic Channel
60		Jewelry Television
100	854	A&E
104	817	Freeform
112	856	Lifetime
116	810	WGN
118		ION
120	845	TBS
124	852	TNT
128	843	USA
136	819	WE
140	876	Animal Planet
144		Boomerang
148	885	Cartoon Network
150	877	Discovery
154	887	Investigation Discovery
156	878	Destination America
158	886	Discovery Family
160	881	Discovery Science
162	890	Discovery American Heroes

166	870	Disney Channel
168	871	Disney Junior
170	874	Nickelodeon/Nick at Night
174		Teen Nick
178	873	Nick Toons
182	875	Nick Jr.
186	872	Disney XD
190	863	TV Land
194		YouToo
198	880	TLC
202	857	Hallmark Channel
204	858	Hallmark Movie Channel
205	860	Hallmark Drama
206	821	DIY
210	815	Cooking Network
214	814	Food Network
218	868	Discovery Life
222	822	HGTV
224	818	OWN
226	889	Oxygen
234	891	Nat Geo Wild
242	816	Travel Channel
246	894	E! Entertainment TV
250	848	TRU TV
258	853	Game Show Network
262	850	Paramount Network
266	884	FYI
270	882	History Channel
272	883	VICELAND
276	879	National Geographic
278	862	SYFY
280	865	Turner Classic Movies
284		Ovation
286	864	AMC
288	867	FX
290	844	Bravo
292	851	Comedy Central
296	866	FX Movie Channel
298	855	Lifetime Movie Network
304	827	CNBC
308	823	MSNBC
310	888	Blaze TV
312	828	Fox News
314	824	Fox Business Network
316	825	CNN
320		CNN International
324	826	CNN Headline News
328		C-SPAN
332		C-SPAN 2
336		C-SPAN 3
340	869	BBC America
350	892	CMT
354	899	Great American Country
358	895	MTV
360		Nick Music
362	896	MTV2
366	897	VH-1
368		MTV Classic
370		CMT Music
400	838	FXX
404	835	NFL Network
408	837	Golf Channel
412	841	FOX Sports 1
420	842	FOX Sports 2
424	840	Outdoor Channel

428	839	NBC Sports Network
432		Sportsman Channel
436	861	RFD TV
438		The Cowboy Channel
450		EWTN
454		Inspiration Network
456		Trinity Broadcasting Network
458		3 Angels Broadcasting Network
460		Home Shopping Network
462	820	QVC
490	492	Event TV (PPV)
	726	Outside TV HD
	847	MGM HD
	849	Motortrend HD
	859	HDNet Movies HD
	898	AXS TV HD
	893	MTV Live HD
	900	Music Choice Play HD

SPORTS PACKAGE

SD	HD	CHANNEL
40		FCS Pacific
41		FCS Central
42		FCS Atlantic
45		SEC Network
405	702	NFL Redzone
416		TVG2
417		TVG
426	704	World Fishing Network
	705	MAV TV HD
	706	Fight Network HD
	707	Fantasy Sports Network HD

MOVIE CHANNELS

SD	HD	CHANNEL
500	600	HBO East
501	602	HBO2 East
502	608	HBO Signature
503	604	HBO Family
504		HBO Pacific
505		HBO Pacific
520	620	Cinemax
521	621	MoreMax
522	622	ActionMax
530	630	Showtime
531	631	Showtime 2
532	632	Showtime Beyond
533	633	Showtime Showcase
534		Showtime Extreme
540		The Movie Channel
541		The Movie Channel Xtra
550		Flix
570	670	STARZ
571	671	STARZ Edge
572	672	STARZ Cinema
573	673	STARZ Kids & Family
574	674	STARZ Comedy
575	675	STARZ in Black
580	680	STARZ ENCORE
581	681	STARZ ENCORE Action
582		STARZ ENCORE Westerns
583	683	STARZ ENCORE Black
584	684	STARZ ENCORE Suspense
585		STARZ ENCORE Family
586	686	STARZ ENCORE Classic

HAPPINESS THROUGH THE HOUSE

New! Mesh Wi-Fi.



STRAIGHT FROM THE HELPDESK...

INTRODUCING, MESH WI-FI

MESH WI-FI

Gone are the days where we use the Internet in only one room of the house. More devices in the home and increased usage means one router isn't always enough to handle it all. Increase the coverage and strength of your home network with Mesh Wi-Fi!

Managed Wi-Fi \$5.95/month
Add Mesh Units for \$4.95/month each

You'll get everything you need to upgrade your current Wi-Fi network to a high-performance Mesh Wi-Fi system, and we'll provide you the support you need so you can enjoy worry-free Wi-Fi that just works (in every corner of the home).

Call today to sign up!



dakotacentral.com
652.3184 or 952.1000

We've talked a lot about ways you can maximize your in-home Wi-Fi network, like making sure your router is updated, placing it in the best location, and using the correct Wi-Fi settings. Usually these tips are sufficient for one-router homes, and in the past, one router was more than enough coverage for typical homes. However, as Internet usage continues to increase, our customers have a higher demand for better Wi-Fi coverage throughout the home. Children are using devices for streaming and even educational apps at a younger age than ever before, and adults of every age are using more wireless devices over desktop computers these days. You can imagine that there is probably at least one device connected to the Internet in each room in the house, in some cases. Which means usage in general continues to increase, from streaming, gaming, surfing, working, etc., with streaming media dominating all usage. Here's a fun fact: streaming media makes up for 73% of all of our Internet traffic, and 91% of our Internet customers have some streaming activity. That is mind-boggling when you think about it! Streaming activity not only consists of Netflix and YouTube usage, but also videos on Facebook, Instagram, Hulu, Amazon Video, etc. Basically if you are watching a video over the Internet, you are streaming!

IF YOU THINK YOU HAVE HIGH USAGE IN YOUR HOME, HERE ARE A FEW QUESTIONS TO ASK YOURSELF:

Am I having trouble connecting to Wi-Fi when I'm in certain areas of my home? Does my device suddenly disconnect from the network for no apparent reason? Does it take a long time to download large files? Do streaming movies pause or stop altogether?

If you answered 'yes' to any of these questions, it may be time to consider a different type of home Wi-Fi solution, one that's designed to address the most common problems people experience in their home Wi-Fi networks. The best alternative right now to standard home Wi-Fi is an exciting new technology called Mesh Wi-Fi.

WHAT IS MESH WI-FI?

Like your current Wi-Fi network, Mesh Wi-Fi uses a router to transmit the Wi-Fi signal your devices connect to. What's different is that it combines the router with a series of small wireless devices—called access points—which you place in different rooms in your home. These access points communicate with the router and provide you with a strong Wi-Fi signal everywhere, whether it's your bedroom, your home office, or even your backyard.

What's more, once you're connected to your Mesh Wi-Fi network, there's nothing else you need to do. You can roam freely in your home with any of your devices and not have to worry about losing your connection or dealing with poor performance. The Mesh Wi-Fi system knows where you and your device are at all times and connects you to the nearest access point.

ADVANTAGES OF MESH WI-FI

In addition to solving your biggest home Wi-Fi challenges and giving you outstanding performance, Mesh Wi-Fi offers other compelling advantages.

You can roam freely in your home with any of your devices and not have to worry about losing your connection or dealing with poor performance.



First of all, it's cost-effective. You can upgrade to a Mesh Wi-Fi solution that's managed by Dakota Central for just a few dollars a month, versus buying the devices yourself.

Second, it's convenient. As part of your monthly service, Dakota Central manages your Mesh Wi-Fi network for you. So if you do experience any technical issues, our support team is just a phone call away. We can access your Wi-Fi network remotely, figure out the source of your problem, and make the appropriate changes usually without having to send a technician to your home.

Give us a call today if you would like to learn more about Mesh Wi-Fi!

Win credit on your Dakota Central bill!

Win a **\$25** credit on your Dakota Central bill. Just return this coupon by April 30, 2019, to be eligible for the drawing.

Congratulations to last issue's winner:
Tim Kuhn, Woodworth.

Name

Phone #

CARRINGTON OFFICE
630 5th St. N Carrington, ND 58421 p: 701.652.3184 f: 701.674.8121

JAMESTOWN OFFICE
604 18th St. SW Jamestown, ND 58401 p: 701.952.1000 f: 701.952.1001



**ALWAYS
CALL
BEFORE YOU
DIG**

One free, easy call gets your utility lines marked AND helps protect you from injury and expense.

**Safe Digging Is No Accident:
Always Call 811 Before You Dig**

Know what's below. Always call 811 before you dig.
Visit call811.com for more information.

811
Know what's below.
Call before you dig.

US Department of Transportation
NCEM
JOHN DEERE
TRAVELERS
Common Ground Alliance

OFFICE HOURS
8am-4:30pm M-F To report trouble call your local office and follow prompts.

INTERNET HELP DESK HOURS
24 hours a day, 7 days a week

