

# high-speed internet **service agreement**

The undersigned (the "Customer") has agreed to subscribe to High Speed Internet Service from Dakota Central Telecommunications (DCT).

Customer acknowledges that there are certain security issues that exist in any High Speed Internet network. If Customer has not installed a firewall between it and other High Speed Internet users on the DCT system, there is a risk that, under certain circumstances, other users on DCT High Speed Internet or the Internet as a whole may wrongfully access Customer's computer's contents. DCT has no control over the actions of third parties and therefore make no warranties that such activities will not occur.

Customer agrees to hold harmless DCT from any claims, obligation, liability, costs, damages, or expenses arising out of or relating to a third party wrongfully accessing Customer's computer contents through DCT's High Speed Internet network.

Customer agrees and warrants that it will not wrongfully access any other DCT High Speed Internet customer's computer contents.

In the event of Customer's breach of this duty, Customer agrees to indemnify and hold harmless DCT for any claims, costs, or expenses arising out of such wrongful activity. Any breach of this obligation will subject the responsible individual to damages to the customer whose rights have been violated, and may constitute grounds for criminal prosecution.

DCT will install and deliver High Speed Internet service to the Customer for the agreed upon amount reflected in DCT's High Speed Internet Tariff. DCT's current tariff rate will apply for the entire initial term. At the conclusion of the twelve (12) months' initial term, the agreement's duration shall be month-to-month, except as the parties may otherwise agree in writing. The Customer agrees to subscribe to this service for a minimum period of 12 months, commencing with the date of this agreement. If the customer is unable to fulfill the 12 month contract, the customer is subject to an early termination fee of the lesser of \$200.00 or the remainder of the contract term. The modem is the property of Dakota Central Telecommunications and must be returned if service is disconnected.

In the event where the Customer moves to a new location, the Customer agrees to pay a fee to relocate and re-install equipment at the new location.

Dated this \_\_\_\_ day of \_\_\_\_\_, 20\_\_.

\_\_\_\_\_  
Signature

FOR INTERNAL USE ONLY

SERV. ORDER \_\_\_\_\_

CSR/INT REP \_\_\_\_\_

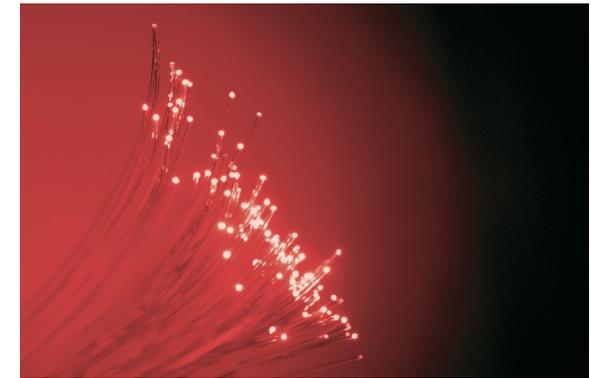
## system requirements

- Windows XP Operating System or newer
- Wireless Router highly recommended

Please remember as an always-on Internet user your computer is more susceptible to issues such as spyware and viruses. It is extremely important that you take precautions by installing a router to protect your computer from Internet attacks. Keeping your machine updated with current Microsoft service packs and installing virus protection is critical as well. Please call the DCT Internet Helpdesk if you have any questions or concerns at 1.800.771.0974.



## keeping you connected...

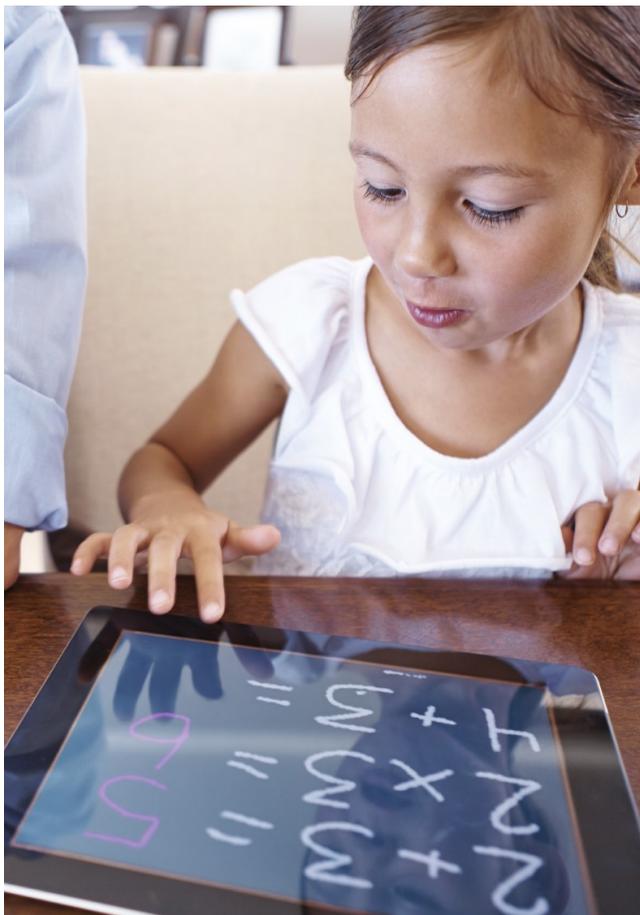


## other DCT services

- Virus scanning of all incoming and outgoing emails
- Barracuda Spam Filtering on all incoming and outgoing emails
- Monthly e-mail newsletters
- Quarterly newsletters
- Access to the helpdesk Monday-Friday 8am to 9pm and Saturday 8am to 4pm

## vacation rates

Put your email on vacation rates for up to 6 months- \$3 per month for each address up to 3. This service would be email only.



# experience high-speed internet

from the communications experts at Dakota Central Telecommunications

Surfing, shopping, checking the weather, researching the hot stocks...whatever your reason for connecting, we'll get you there faster.

With high-speed Internet services from Dakota Central there is no waiting to connect, no phone numbers to dial, no tying up your phone line, no need to log on. Just fast access at an affordable price to fuel your online experience.

Whether via **DSL**, over a **Wireless** system, or through cutting-edge **Fiber-to-the-Home** technology (FTTH), Dakota Central has the high-speed Internet connection for you.

Download speeds range from 1 MBPS-50 MBPS based on location and delivery method.

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State, Zip \_\_\_\_\_

Phone \_\_\_\_\_

Social Security \_\_\_\_\_

Residential \$44.95  
(Includes up to 3 Email Addresses)

Business \$54.95  
(Includes up to 3 Email Addresses)

Login name \_\_\_\_\_

Password \_\_\_\_\_

Additional Email Addresses:

Login Name \_\_\_\_\_

Password \_\_\_\_\_

Login Name \_\_\_\_\_

Password \_\_\_\_\_

Residential packages starting at  
**\$44.95**

Business packages starting at  
**\$54.95**

\*Please sign the Agreement on reverse side.\*

630 5th Street N  
Carrington, ND 58421  
Ph: 701.652.3184

604 18th St SW  
Jamestown, ND 58401  
Ph: 701.952.1000

1.800.771.0974  
www.daktel.com



## wireless high-speed internet

keeping you connected...

